



# Office of Emergency Management Status Update

February 13, 2024

# Emergency Plans

January  
2024



CITY OF LOS ANGELES

## Department of Water and Power

EMERGENCY AND CONTINUITY OF  
OPERATIONS PLAN



# LADWP'S DISASTER LEVELS OF ACTIVATION

Level V (lowest)	Level IV (elevated)	Level III (moderate)	Level II (severe)	Level I (highest)
<ul style="list-style-type: none"> <li>• Considered a state of normalcy throughout all department systems.</li> <li>• Typical response times set forth by department are unaffected.</li> <li>• Department's Office of Emergency Management on standby. Considered "Duty Officer Status".</li> </ul>	<ul style="list-style-type: none"> <li>• Department Operations Center (DOC) is activated. Planning and Operations Section Coordinators active.</li> <li>• The incident is usually limited to one operational period (12 hours) and can be resolved internally without external resources.</li> <li>• The DOC Director may conduct briefings and coordination calls to ensure the accuracy of intel and deployment of resources.</li> </ul>	<ul style="list-style-type: none"> <li>• Capability requirements exceed initial attack and multiple agencies become involved.</li> <li>• ICS positions will be added to match the complexity of the incident. Some or all of the command and general staff, division or group supervisors and unit leader positions may be activated.</li> <li>• The incident may extend into multiple operational periods. (<u>12 hour</u> A&amp;B shifts).</li> <li>• Mutual aid or state assistance <b>may</b> be required.</li> </ul>	<ul style="list-style-type: none"> <li>• This type of incident extends beyond the capabilities for local control and is expected to go into multiple operational periods.</li> <li>• This incident <b>will</b> require assistance from multi-jurisdictional, regional, state, and/or national resources to effectively manage operations.</li> <li>• Most or all of the command and general staff positions are filled.</li> </ul>	<ul style="list-style-type: none"> <li>• Proclamation of local emergency issued by Mayor.</li> <li>• An incident of such magnitude that the available assets that were designed and put in place for the response are completely overwhelmed or broken at the local, regional, or national level. All command and general staff positions are activated.</li> <li>• Disaster requires extraordinary coordination among Federal, State, tribal, and local entities due to massive levels and breadth of damage, sever impact, or multi-State scope.</li> </ul>

# DOC ACTIVATION OF DECOOP(s)

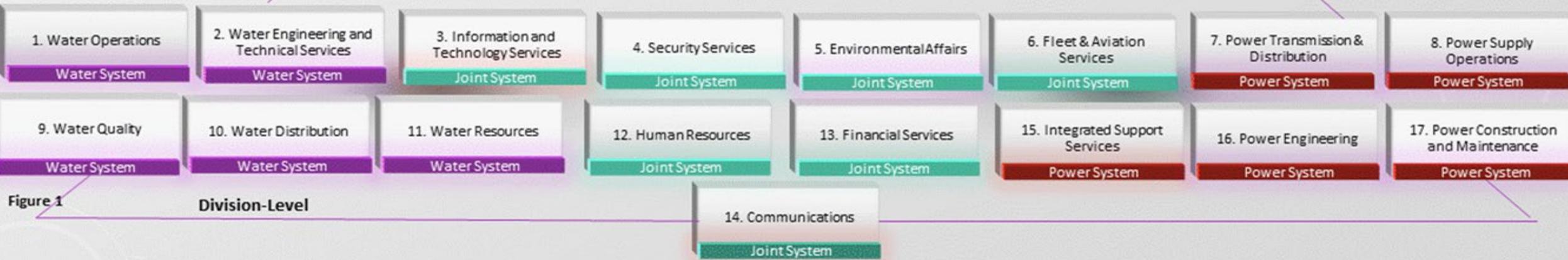
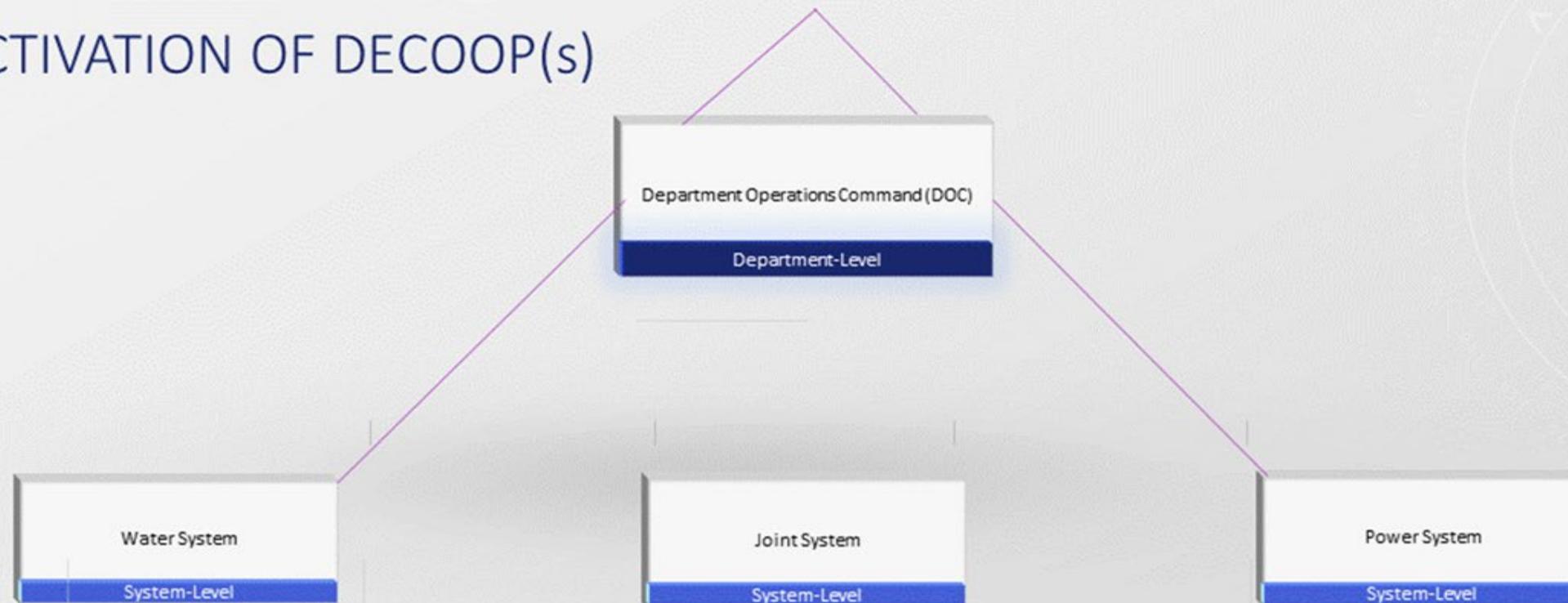


Figure 1 Division-Level

\*Division and Section DECOOPs are numbered

# DOC Redesign



# Geographic Information System

## GIS

Identified a **Coordinator** to work with ITS on Navigate LA platform

October 2023

Identified **criteria** to add to map for emergency response

November 2023

Identified divisions, classifications, & roles of LADWP representatives who will be assigned **tasks** in grid areas

January 2024

Develop **Standard Operating Procedure**

- build relationships*
- gather & monitor data*

# Communication Platform

HurricaneHilary • August 19

Great info on how to stay prepared BEFORE, DURING and AFTER a storm!

readyla

**STORM SAFETY**

readyla Learn to stay prepared before, during, and after a storm with these storm safety tips...

LADWP Crews Prepare for Severe Weather Forecasted from Hurricane Hilary, Angelenos Reminded to Use Caution Near Downed Power Lines



LOS ANGELES (AUGUST 16, 2023) – The Los Angeles Department of Water and Power (LADWP) is closely monitoring Hurricane Hilary and has taken proactive measures to ensure the safety and reliability of our power and water systems. With the potential for severe weather this weekend and early next week, LADWP is committed to minimizing disruptions and supporting our customers in preparing for the storm.

In anticipation of Hurricane Hilary's arrival, LADWP Power restoration crews are fully staffed and ready to respond to any power outages caused by the forecasted wind, rain, thunderstorms and flooding. LADWP has additional field crews that regularly work on distribution system construction projects available, ready to assist our Electric Trouble crews to handle any increase in outages that may occur.

Los Angeles Department of Water and Power

LADWP Communications • 21 Aug

To our Beverly Grove neighbors:  
An outage occurred yesterday shortly before 5:00pm that affected up to 6,000 customers in your community. Power was restored to a majority of the affected customers early this morning, leaving approximately 900 customers who are still without power. Underground repairs to power equipment unfortunately can be time consuming, as it involves locating the problem across miles of underground cables and equipment. For the remaining 900 customers who remain without power, we do not yet have an estimated time of restoration. Please know that our crews are working to make repairs and will work until all customers are restored. We will provide another update as soon as information is available. We know this can be frustrating and appreciate your patience and understanding.

Posted to Subscribers of Los Angeles Department of Water and Power in 4 neighborhoods  
429 Impressions

Like Comment Share

Enhancing communication with **InformaCast** safety notification system

HurricaneHilary • August 19

mayorofla

**IMPORTANT RESOURCES FOR ANGELENO**

FOR IMPACTS LIKE ROADWAY FLOODING, TREE LIMBS BLOCKING ROADS, OR MISSILES, ANGELENO SHOULD REQUEST SERVICE THROUGH

LACITY.GOV/MYLA311 OR BY CALLING 311

SIGN UP FOR POWER OUTAGE ALERTS OR REPORT A POWER OUTAGE AT:

LADWP.COM/OUTAGEALERT OR BY CALLING 1-800-342-5397

mayorofla As the City of Los Angeles prepares for Hurricane Hilary, we need Angelenos to prepare too...

**Bulletin**

Los Angeles Department of Water & Power

**Department Emergency Response Activation Levels**  
A Message from the Office of Corporate Health and Safety

News outlets are reporting on the anticipated category four Hurricane Hilary, which may bring widespread flooding and strong winds to Southern California. All employees should monitor the National Weather Service at [www.weather.gov](https://www.weather.gov) for the latest information related to local conditions.

Presently, LADWP is at Level IV (Elevated) – Limited Incident activation of our incident response schedule. This may change rapidly at any time, as we track the storm's progress.

In the event of an emergency, the Department's response is organized into four activation levels to ensure an effective and coordinated response. Each activation level corresponds to a different level of severity and complexity of the incident. It is crucial for all personnel to be familiar with these levels to ensure a swift and coordinated response.

**Level V (Lowest) - Normal Operations:**

- All Department systems are functioning normally.
- Multiple shifts remain as per standard Department protocols.
- Office of Emergency Management is on standby in "Duty Officer Status".

**Level IV (Elevated) - Limited Incident:**

- Department Operations Center (DOC) is activated.
- Planning and Operations Section Coordinators are active.
- Incidents are usually resolved within one operational period (12 hours) without external response.
- DOC Director may conduct briefings and coordination calls to ensure accurate intelligence and resource deployment.

**Level III (Moderate) - Multi-Agency Involvement:**

- Incident complexity exceeds initial attack.
- Multiple agencies become involved.
- Additional Incident Command System (ICS) positions are activated to match incident complexity.
- Incident extends into multiple operational periods (12-hour shifts A&B).
- Mutual aid or state assistance may be required.

**Level II (Severe) - Multi-Operational Periods:**

- Incident extends beyond local control.
- Multi-jurisdictional, regional, state, or national resources are needed for effective operations.
- Most or all command and general staff positions are filled.

